



Kidnap, Ransom and Extortion Services

SE24 is a risk and crisis management company, dedicated to the provision of risk and crisis management consultancy on a worldwide basis to clients across a broad range of disciplines, including Kidnap, Ransom and Extortion, Crisis Management, Security Management, Travel Security, Evacuations, Product Contamination and Recall, Terrorism, Piracy and Cyber-crime.

Leading insurers have retained **SE24**'s services for several decades, helping their clients to prepare for, respond to, and recover from critical incidents worldwide. As part of the Chelsea Group, **SE24** benefits from ready access to an extensive global resource base, assuring clients of a swift and professional solution to their needs whenever and wherever required.

SE24 is part of the **Chelsea Group**, global specialists in support services for higher risk territories. Chelsea Group's diverse disciplines include risk management, humanitarian relief staffing, aviation security services, clean water infrastructure and more.

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Insurance work for KRE clients



KRE Consultants



Pre-incident and deployment



Risk Management Portal



Insurance Work for KRE Clients

Unlike many other consultancies, **SE24** are fully conversant with the workings of the insurance markets, specifically the sensitivities inherent in the relationship between the insured, their brokers, both retail and wholesale, underwriters and reinsurers, and the margins within which the parties must operate to maintain profitability.

At **SE24** we have always put our customers first, taking time to understand the needs of our clients and to ensure that they receive the very best preventive advice and a swift and effective response in the event of an incident or crisis.

Clients, large or small, are provided with best-in-class service. Where the more substantial corporate clients have in-house resources, we can offer complementary services – an additional expert pair of eyes. For those companies without the benefit of in-house expertise, we provide the full range of risk assessment and crisis management services on a global basis.



KRE Consultants

Over the years, an extensive network of specialist KRE consultants has been established, consisting of industry specialists, security management professionals, and in-country “fixer” networks. They are strategically located around the globe to reduce travelling and response times, and to ensure they are familiar with cultural and linguistic demands within their area of specialty.

SE24 response consultants are recruited following a rigorous selection process and receive both initial and continual training throughout their tenure. Most are former police or armed forces, with a proven track record in not only commercial KRE response but also security management consultancy, risk assessments, security training, investigations and other relevant disciplines.

The company operates in three regional centres:

- ▶ EMEA
- ▶ The Americas
- ▶ Asia Pacific

Supported by a 24/7 Crisis Response Centre based in Cape Town.



Pre-incident and Deployment

Significantly, many KRE insurers offer funding for preventive measures (pre-incident) which may cover the cost of crisis management workshops, media training and other services which mitigate risks.

On a KRE response, the default deployment policy is for one response consultant with additional consultants engaged only in exceptional circumstances. The situation is kept constantly under review, and during periods of inactivity, consultants may be withdrawn, if redeployment can be achieved when necessary.



Risk Management Portal

Modern risk management cannot be confined to a single department within an organisation or performed on an ad hoc basis. It is essential that there is participation across the whole enterprise and that a comprehensive and adaptable system is in place. The **SE24** Risk Management Portal is available to all our clients, providing a responsive integrated risk management information system that can be tailored to each client’s needs, enabling risk identification, assessment, management, control and escalation.

Use of this cohesive and unified risk platform allows our clients to receive verified real-time threat warnings from thousands of sources and to gather insights from analysts, reducing the time and effort it takes to initiate an emergency response to an incident that threatens their people, assets or reputation. The resulting decisions are information based, and help to provide operational efficiency in a crisis, mitigate risk, reduce losses, and assist recovery.

For more information on SE24 services, please refer to our other marketing modules, or contact us:

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